



Holywell Cottage extra Covid 19 Info

What we're doing to keep you safe

Obtained certificate of competence for Covid 19 cleaning course for holiday lets.

Obtained 'good to go' certification from Visit England to show relevant protocols are met.

Allowing a minimum of 72 hours between guests. Self check in using key safe.

Hand sanitizer provided at entry- key safe and gate sanitized

The cottage will be thoroughly cleaned and sanitised between guests in accordance with Government guidelines with all touch points to be sanitised with Virucidal spray.

All crockery and cutlery run through dish washer between stays

Toys, games and DVDs wont have been used for at least 72 hrs but if you would still prefer to keep these away from children we have put a high up latch on the toy cupboard door

Cleaning products are available for your use should you wish to use them

A completed cleaning check list will be on display for your reassurance

What you can do to keep us all safe

Please use hand sanitizer supplied on entry to the cottage and practise good hygiene and regular hand washing when inside.

On departure please strip beds and place bed linen and towels place in supplied pink recycling sacks to be found in the built in cupboard in main bedroom and knot the bags. (If you would prefer to bring your own linen and towels please let me know). Please place rubbish knotted in bin bag in the metal dustbin in the courtyard and any recycling in a pink bag knotted in the shed.

If you have any symptoms, been contacted by Track and Trace or have any reason to believe that you may be infected with Covid 19 prior to your arrival please contact me to cancel your reservation and do not travel

Should you become ill due to Covid 19 or display symptoms during your stay we request that you contact us immediately and get a test. If the test is positive you should return home for self isolation if safe to do so. If unable to safely return home any extended stay for isolation and disruption of affected bookings would be met at your cost.

If you display symptoms or test positive for Covid 19 within a week of departure please contact me to let me know

Thank you for your consideration with this. All above measures are to reassure you as guests so that you can relax, get away from it all and enjoy your time in the Malvern Hills- the most important thing is that you have a wonderful break.